

Frequently Asked Questions



Q. How long will the promotion run?

A. This promotion will run from 12 a.m., MT, on April 1 to 11:59 p.m., MT, on April 30.

Q. Which Young Living markets can participate in this promotion?

A. The U.S. market can participate in this promotion.

Q. Which customer or rank types can participate in this promotion?

A. Brand Partners can participate in this promotion.

Q. Can NFR customers participate in this promotion?

A. No, NFR customers cannot participate in this promotion.

Q. Can Professional Accounts customers participate in this promotion?

A. No, Professional Accounts customers cannot participate in this promotion.

Q. When will I get my 15 percent off code?

A. After you sign up to host an event, you'll receive an automated email with your 15 percent off code, which will be active within 24 hours.

Q. How do I earn three points for the Kona Challenge by hosting a Young Living event in April?

A. To earn three points for the Kona Challenge, simply fill out the host form and include all three dates you will be hosting Young Living events. Then plan your parties, invite your friends and neighbors, and enjoy yourself. At the end of the month, you'll earn three Kona Challenge points, which you can see in the tracker in your Virtual Office.

Q. To get the two new free oils, does my one-time order have to be 150 PV before or after the code?

A. Your PV will need to reach 150 PV before the code.

Q. How do I earn the two new oils?

A. To earn the two new oils, you need to be one of the first 1,500 people to sign up to host and place a 150+ PV one-time order. This order needs to reach 150+ PV before your 15 percent discount is applied.

Q. When will I have details about the two new oils?

A. If you qualify for the two new oils, you will receive an email with the product information in April.

Q. If I fill out the host form multiple times, will I receive multiple 15 percent off codes?

A. No, you can only receive and use the code once. Multiple codes will not be sent, so please only submit the form once.

Q. Can I use the 15 percent off code more than once?

A. No, this is a one-time-use code, but you can use it on your entire order. The more products you add, the more you'll save!

Q. Can I share my 15 percent off code with current and/or new Customers and Brand Partners?

A. No, this code is only for you, the host, to reward you for planning an amazing party.

Q. Will my 15 percent off code discount the PV as well as the price?

A. Yes, the 15 percent off will also apply to your PV.

Q. Does my PV need to be 100 or more before or after the 15 percent discount?

A. You need to have 100 PV or more in your cart prior to the discount code being applied.

Q. Do I have to fill out the form to earn the free oils?

A. Yes. You must fill out the form and be one of the first 1,500 people to sign up and place a 150 PV+ one-time order to earn the two new oils.

Q. Can reactivations qualify for the 10 or 20 percent off?

A. No, reactivations cannot qualify for the 10 or 20 percent discount.

Q: Does my new enrollee need a code to get the enrollment discount?

A: No, the discount will be automatically applied to their qualifying first order.

Q. How do my new enrollees earn the discounts?

A. All new enrollees for April can earn a percentage off their first one-time or loyalty order. If they enroll with 100–199 PV, they will receive 10 percent off the order. If their first order is 200+ PV, they will earn 20 percent off! These discounts do not combine.

Q: Does my 150 PV+ order to earn the two oils need to be an additional order without using the code?

A: No, your 150 PV+ order to earn the two new oils can be the same order you use your host code on, as long as it is at least 150 PV before the 15 percent off is applied.

Q: Do I need to host three events in April to use the 15 percent off code or earn the two free oils?

A: No, you can sign up to host three events if you would like three additional Kona Challenge points. You can use the 15 percent off code and earn the free oils by hosting only one event.